



Final Agenda

Time	Activity	Speaker
		Emcee: Mr. Robert Hayman Manager, Events CTO
	Opening Session	
09:00	Commencement Song	
09:05	Opening remarks	Ms. Bernadette Lewis Secretary General Commonwealth Telecommunications Organisation
09:15	Keynote Address: How Technology is changing the Public Service	Mr. Rupert McNeil Chief People Officer and Non-executive Director Civil Service HR The Cabinet Office Government of the United Kingdom
09:25	Questions and Answers	
09:30	Session One: The Future of Work in the Commonwealth	Chair: Mr. Usman Mamman Head, Human Capital Nigerian Communications Commission
09:35	Presentation: Rethinking Work and the HR Function	Mr. Ian Blanchard Founder & Managing Director Caribbean Institute of Leadership & Coaching Barbados
09:50	Panel Discussion	Mr. Rohan McCalla Director, Human Resources & Administration Office of Utilities Regulation (OUR) Jamaica Dr. Lia Maka Chief Executive Officer Public Service Commission The Kingdom of Tonga



Commonwealth Human Resources & ICT Forum '21

DATE: 5 MAY 2021

Understanding the New Digital Normal: Fostering Organisational Readiness in the 21st Century

#HUMANRESOURCES&ICT

Time	Activity	Speaker
10:00	Questions and Answers	
10:30	Session Two: Integrated Approaches to Capacity Building for Operational Effectiveness	Chair: Mr. Juma Kandie Director of Human Capital and Administration Communications Authority Kenya
10:35	Presentation: Rethinking Capacity Building in the 21 st Century	Mr. Bevil Wooding Director of Caribbean Affairs American Registry for Internet Numbers (ARIN) and Facilitator, Caribbean Network Operators' Group (CaribNOG)
10:50	Panel Discussion	Ms. Lara Pace Head of Capacity Building Practice Protection Group International UK Ms. Ashiokai Akrong Director, Human Resource Vodafone Ghana
11:05	Questions and Answers	
11:30	REFRESHMENT BREAK	
11:45	Session Three Creative HR: Innovative ICT platforms and technologies	Chair: Mr. Zakhele Kganakga Human Resources Executive Independent Communications Authority of South Africa
11:50	Case study: One HR	Mr. Bart Willemsen Chief, Compensation & Classification Section Department of Management, Strategy, Policy and Compliance United Nations
12:05	Presentation: ICT applications and the Future learning	Ms. Janet Stewart eLearning Designer, Founder & Chief Executive Officer WeLoveLearning Canada
12:30	Questions and Answers	



COMMONWEALTH
TELECOMMUNICATIONS
ORGANISATION

Commonwealth Human Resources & ICT Forum '21

DATE: 5 MAY 2021

Understanding the New Digital Normal: Fostering Organisational Readiness in the 21st Century

#HUMANRESOURCES&ICT

Time	Activity	Speaker
12:35	Session Four: Roadmap for Organisational Readiness	Discussion lead: Dr. Jackie Jeffrey Senior Lecturer Middlesex University UK
12:50	Questions	
13:05	Presentation: Lessons for the Programme for Development Training	Ms. Letang Kekwaletswe Manager, Capacity Development and Training CTO
13:10	Vote of thanks	Ms. Dorothy Elangot Manager, Human Resources and Admin CTO
13:13	Closing remarks	Mr. Robert Hayman Events Manager CTO
13:15	Close of Forum	